

Our Mission

Cross Creek Animal Hospital provides high quality, compassionate veterinary care to serve your pet's medical and surgical needs. We are committed to treating our clients, patients and colleagues with honor, dignity and respect.

Our goals:

1. Treat our clients as we wish to be treated.
2. Prevent disease whenever possible.
3. Prevent suffering and minimize pain.
4. Be a strong advocate for our patients.



5. Dedication to continual learning and education.
6. Foster an energetic, enthusiastic workplace.
7. Ask reasonable fees for services and products.
8. Provide maximum value for our clients.

RECOMMENDED SCHEDULE OF PUPPY VACCINATIONS AND EXAMINATIONS

PUPPY VISIT 1 (6-8 weeks of age):

- ◇ Comprehensive Physical Examination
- ◇ Vaccinations (Distemper Virus/Parvo Virus)
- ◇ Fecal Examination
- ◇ Deworming
- ◇ Puppy Kit

PUPPY VISIT 2 (9-12 weeks of age):

- ◇ Comprehensive Physical Examination
- ◇ Vaccinations (Distemper/Adenovirus/Parvo/Parainfluenza Virus)
- ◇ Fecal Examination
- ◇ Deworming

PUPPY VISIT 3 (12-15 weeks of age):

- ◇ Comprehensive Physical Examination
- ◇ Vaccinations (Distemper/Adenovirus/Parvo/Parainfluenza/Coronavirus/Leptospirosis, Rabies, Kennel Cough)
- ◇ Deworming with Drontal®

PUPPY VISIT 4 (16-20 weeks of age):

- ◇ Comprehensive Physical Examination
- ◇ Vaccinations (as necessary)
- ◇ Fecal Examination
- ◇ Deworming with Drontal® (as required)

4-5 months of age:

- ◇ Spay or Neuter

6 months of age:

- ◇ Kennel Cough Booster

9 months of age:

- ◇ Heartworm Test

1 year of age:

- ◇ Comprehensive Physical Examination
- ◇ Fecal Examination
- ◇ Blood Screening

Cross Creek Animal Hospital



Caring For Your Pets

“At our hospital, as in life,
compassion is our passion.”



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Our Puppy Wellness Plans

	Silver	Gold	Top Puppy
Four puppy visits between 6 weeks and 6 months of age	√	√	√
Comprehensive Examination* at each puppy visit	√	√	√
Core Vaccinations ** at each puppy visit	√	√	√
3 dewormings for roundworms, hookworms, whipworms	√	√	√
Four fecal checks for intestinal parasites	√	√	√
Complimentary first dose of heartworm preventative	√	√	√
Free Physical Examinations during office hours	√	√	√
Free Interstate Health Certificates	√	√	√
Heartworm Test (at 9 mo. of age)†	√	√	√
Comprehensive Physical Examination* (at 1 yr. of age)	√	√	√
Spay or Neuter Surgery (Basic Plus Package)†		√	√
Discount on upgrade to Optimum Spay or Neuter package		√	√
Laboratory Screening (at 1 yr. of age) to include:		√	√
• Complete Blood Count		√	√
• Microscopic Exam of Blood Cells		√	√
• Liver Screen			√
• Kidney Screen			√
• Pancreatic Screen			√
• Electrolytes and Protein Screen			√
• Urinalysis			√
• Urine Sediment Examination			√

MONTHLY INVESTMENT	\$28.00	\$44.00	\$60.00
ADDITIONAL DISCOUNT FOR NON-PLAN SERVICES	5%	10%	15%
<i>Minimum Annual Value of Plan</i>	\$740.00	\$1030.95	\$1359.26
<i>Your Annual Cost</i>	\$336.00	\$528.00	\$720.00
<i>Minimum Annual Savings</i>	\$404.00	\$502.95	\$639.26

Our Wellness Program allows you to provide the best in regular veterinary care for your pet at considerable savings. Here's how it works:

- Your puppy should be less than 6 months of age to enroll.
- Choose the plan you'd like to enroll your puppy in. You pay a **membership fee of \$100.00** for each pet enrolled. (When you have one pet enrolled already, save \$15 on the enrollment fee for another pet!)
- Payments are made by monthly installments or pay your entire plan (all 12 months) at enrollment and we will waive the \$100.00 membership fee.
- Schedule your pet's checkups, tests, and procedures using our convenient drop-off service.
- In addition you receive discounts for other services not covered in the plan you choose.

** Comprehensive Physical Examination*

Examination of major organ systems including heart, lung, gastrointestinal, genitourinary, skin, teeth, eyes, ears, nose, and throat. Additional examinations that will be done if necessary and indicated are otoscopic (assessment of ear canals), ophthalmic (assessment of the interior of the eye), and/or rectal (assessment of prostate) exams.

*** Our Vaccination Warranty*

Our team will help you choose the best vaccination protocol for your companion's lifestyle. At Cross Creek Animal Hospital, we stand behind everything we do. We choose the best vaccinations available. If your pet acquires a disease for which we've vaccinated him or her within the last year we'll cover up to \$1,000 of the cost of treatment at our hospital.

† Our Heartworm Preventative Warranty

If your dog acquires heartworm disease while on monthly heartworm preventative year-round we will cover up to \$575 of the cost of treatment at our hospital.

Heartworm prevention must be purchased from Cross Creek Animal Hospital and your dog must have an annual heartworm check. If your dog is over 6 months of age and has not been examined at Cross Creek Animal Hospital before, he or she must have two consecutive negative heartworm checks within six months prior to being eligible for this warranty.

† Our Spay and Neuter Package

Our Gold and Top Puppy Wellness Plans include our Basic Plus Spay or Neuter Package. You may choose to upgrade to our Optimum Spay or Neuter package for an additional cost of \$65.00 which will be paid for at the time of surgery.

You may choose to substitute a hip dysplasia screen for the spay/neuter in the appropriate plan.