



Cross Creek Animal Hospital Boarding Agreement

2147 Skibo Rd., Fayetteville, NC 28314
(910) 868-1164

This is a boarding agreement between Cross Creek Animal Hospital and the pet owner whose signature appears below (hereinafter called "Owner").

- 1. Owner agrees to pay the boarding rate in effect on the date the pet is checked into Cross Creek Animal Hospital. Boarding is charged for each DAY your pet stays with us. Pickup after 11AM, regular boarding day rate is charged.
2. Owner further agrees to pay all costs and charges for special services requested and all veterinary costs, if necessary, for the pet during the pet's stay at Cross Creek Animal Hospital.
3. Animals will be examined for fleas and ticks, and if any fleas or ticks are found on the animal, a Capstar (oral), one month application of topical flea preventative, and a flea bath will be administered to the animal at the owner's expense.
4. Full payment is due when services are rendered. Full pre-payment or a deposit may be required for new clients or for holiday boarding.
5. Owner authorizes and agrees that any medical problem that may develop with their pet will be treated as deemed best by the doctors of Cross Creek Animal Hospital, and the owner will assume full responsibility for the treatment expense involved.
6. All vaccinations must be current or will be administered upon arrival, along with a current fecal every 6 months, at the owner's expense. Bordetella is required every 6 months and is highly recommended that it be given at least 48 hours prior to dropping your pet off for boarding if it is due.
7. Cross Creek Animal Hospital will attempt to contact the pet's owner if medical treatment is required for their pet, but in the event that we are unable to reach the owner, medical treatment will be done in the best interest of the pet's health and well-being.
8. All intact dogs are required to board separately from other intact dogs, at the owner's expense. Any female dog that is currently in heat will also be required to board individually, also at the owner's expense. In addition, pregnant dogs are not eligible for boarding.
9. A medication dispensing fee of \$5.00 per day will be applied for each pet needing any type of medication administration.
10. Owner understands that by allowing your pet to enter a play group, there is a possibility for injury. All play groups are closely monitored by our staff at all times; however, accidents may occur. Owner will not hold Cross Creek Animal Hospital liable for any injuries and will be responsible for any medical treatment that may be necessary for your pet, due to play group activities.
11. All food/Medications brought inside the facility must be in a sealed container and labeled.
12. All extended stays that are not called in within 24 hours prior, will be charged a \$25.00 per day fee on top of the regular day boarding rate.
13. OUR STAFF IS NOT RESPONSIBLE FOR ITEMS LEFT WITH YOUR PET. ANY ITEM(S) LEFT FOR MORE THAN 30 DAYS AFTER YOUR PETS DEPARTURE WILL BE DONATED TO A LOCAL ANIMAL SHELTER.

Hours for Drop Off and Pick Up

Monday-Friday: Drop off 7am-6pm / Pick up 7am-11am Pick up after 11am will incur a day rate charge.

Saturday : Drop off 7am - 9am and 3pm - 5pm / Pick Up 7am - 9am and 3pm - 5pm Sunday : No Drop Offs / Pickup 7am - 9am and 3pm - 5pm

Form with fields for Owner Name, Pet's Name(s), Emergency Phone Numbers, Drop Off Date, Pick Up Date, Medication name(s) and instructions, Can your pet climb or jump chain-link fencing?, If your pet plays well with others, would you like him/her tried in a playgroup?, Is your pet human aggressive?, May we post photos of your pet on social media?, Food: Own, Boarding, Purina Pro Plan, Veterinary Diet, Gastroenteric, Please feed my pet(s) cup(s), time(s) a day, AM, MID, PM OR, My pet is free fed, *Special Instructions, If you have multiple pets, do they need to be separated for feeding time?, Would you like your pet(s) to receive any spa services before going home?, Nail Trim, Nail Dremel, Anal Gland Expression, VIP Bath Package, Platinum Bath Package, You can substitute teeth brushing for anal glands in the Platinum Package. Please let the technician know ahead of time.